

# FAMILY PORTAL:

## Keep Up With Your Care Online



Comfort  
Keepers®

Elevating the  
Human Spirit™



### | FAMILY PORTAL AT A GLANCE |

At Comfort Keepers, we take great pride in providing compassionate in-home care to improve the lives of not just seniors, but everyone in the family. We know the importance of having peace of mind knowing your loved one is receiving proper care and staying safe in the home. This is why we offer a way to stay connected with online access to view care plans, schedules, and see any notes, messages, documents, and more through our family portal.

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### Get Updates About Your Loved One's Care With The Family Portal

The Family Portal is simple, accessible, and allows for easy access to your care plan from wherever you are!



view the schedule of visits;



see the assigned caregiver's picture and learn a little about them;



review the Plan of Care that caregivers will follow during visits;



view documents attached to the client's file;



communicate with other family members who use the portal through the "Message to Loved One" function;



communicate with CK's administrative staff through the messaging function.